

LiTHIUM BALANCE A/S was founded in 2006 with the specific purpose of develop and produce efficient Battery Management System's for Li-ION batteries. Our vision is to reduce emissions by simplifying battery based transportation and energy storage.



Application Engineer, Lithium Battery Management Systems

The Job

- The Application Engineer (AE) will be supporting Customers and Integration Partners in how to applicate Battery Management Systems (BMS) in the most cost-efficient way.
- The AE will be overall responsible for organizing our Customer Support, and customer complaint handling through “Zendesk” ticketing system, to ensure customer satisfaction and efficient support.
- The AE will be overall responsible for our technical documentation to ensure that customer are guided well and efficiently.
- In the sales process, the AE will also support salespeople, to guide the correct technical solutions, that will help the salespeople to win the business.
- The AE will also construct training material and perform training in the products where the AE will be assigned as “Lead AE”. In this role the AE will be the technical interface between R&D and AE team/Sales.

The profile

The ideal candidate must have a good understanding of how to ensure efficient support processes and optimize and simplify the translation of technical knowledge into customer/sales support. The candidate must have good knowledge of either one of the following technical fields; Electronics, Software, or logics/algorithms. Finally, the candidate must prove to have a very high level of discipline and sense to details to organize and systemize troubleshooting.

Qualifications

- Relevant Engineering education within Industrial Engineering (ex., BsC or Master in relevant field).
- Experience in technical product support in B-t-B or a related function demonstrating an ability to apply product knowledge to solve market needs (e.g.: customer support, professional services)
- Knowledge of power electronics, algorithm/software, or battery technology is an advantage
- Excellent English language skills is a must.

We are looking for a person with a creative, positive –will/can/do attitude, a good sense of humor and a very resilient nature.

We offer

- A unique working environment with 60+ enthusiastic Li-ION entrepreneurs working in Smørum, close to Copenhagen. You will be part of a global BMS Sales, Support & Marketing team with 14 team members.
- We provide a BMS product for customers around the world and the opportunity to discuss technical issues with leading experts in the field. Expect +60 days of travel per year (post Corona).
- Salary according to qualifications, Health insurance and pension scheme.



WE MAKE BATTERIES WORK

LiTHIUM BALANCE A/S was founded in 2006 with the specific purpose of develop and produce efficient Battery Management System's for Li-ION batteries. Our vision is to reduce emissions by simplifying battery based transportation and energy storage.



To apply for the position, please send CV and short application to career@lithiumbalance.com. If you have any questions you are also very welcome to contact VP Sales and Marketing, Kasper Torpe at +45 2078 7386.



WE MAKE BATTERIES WORK