

LiTHIUM BALANCE A/S was founded in 2006 with the specific purpose of developing the first really effective Battery Management System for Lithium Ion batteries. Our vision is to reduce CO₂ emissions by simplifying battery based transportation and energy storage.



Application Support Engineer, Lithium Battery Management Systems

The Job

- The Application Support Engineer (AE) will be supporting customers, agents and distributors in how to applicate the BMS product in the most cost efficient way.
- Over time the AE will perform training for customers for key account customers worldwide
- The AE will be the interface between R&D and Sales to interpret customer requirements from the market and to explain the new products features to sales.
- The AE will also participate in the on-going quality improvement process and collect new feature requests and bugs, that are reported from the market
- In the sales process, the AE will also support sales people to select the correct technical solutions, that will help the sales people to win the business.

The profile

The ideal candidate has a very strong engineering background. In addition to that, the candidate must have an open mindset and good understanding of business processes in general, to be able to provide excellent support to both global sales people and customers around the world.

Qualifications

- Experience in technical product support or a related function demonstrating an ability to apply product knowledge to solve market needs (e.g. customer support, professional services)
- Knowledge of power electronics, chargers, or battery technology is an advantage
- You have 10 years of experience as Engineer in relevant field such as electronics, software (mostly C and C#) and/or You have 3 years of practical AE experience
- Relevant Engineering education within electronics or software development (ex. Electronic Technician, BsC or Master in relevant field).
- High English language skills is a must.

We are looking for a person with a creative, positive –will/can/do attitude, a good sense of humor and a very resilient nature.

We offer

- A unique working environment with 30+ enthusiastic Li-ION entrepreneurs working in Smørum close to Copenhagen
- We provide a BMS product for customers around the world and the opportunity to discuss technical issues with leading experts in the field.
- Salary according to qualifications

To apply for the position, please send CV and short application to career@lithiumbalance.com. If you have any questions you are also very welcome to contact VP Sales and Marketing, Kasper Torpe at +45 2078 7386.



While addressing global challenges and markets, we develop our technology by being a first mover in pioneering projects. Two examples are that our BMS was used in the first manned Li-battery powered submarine and in the first manned electric helicopter.